



July 14, 2021

Statement on Fraudulent SMS

Citibank would like to alert its clients and the public of a case of phishing SMS with a link to an unauthorized Citibank website which requests client to provide their banking information.

Below is the phishing SMS:

A new payee has been added today. If this is not you, visit: secure-citi.com

A new payee has been added today. If this was not you secure your account: secure-citi-host.com

Below is the URL of the unauthorized website:

secure-citi.com

secure-citi-host.com

Citibank is not the sender of these SMSs and we are not in any way associated with the SMS. We would like to remind the public to be alert of any email or SMS that contains an embedded hyperlink or a request to enter personal information. Clients should under no circumstances disclose their personal data or bank account details to unsolicited senders. If clients are concerned that they may have disclosed their information to this unauthorized email, please contact our CitiPhone Banking at (852) 2860 0333. For more information about email or information security, please visit Citibank homepage at www.citibank.com.hk.